MAY 2024

NCCN



NEWSLETTER

SPRING EDITION



ANNUAL FAMILY FUNDAY

Join us for our third annual Family Fun Day on June 22nd, packed with exciting activities for all ages.

Enjoy delicious food from various vendors including a hog roast, a taste of Asian cuisine or a indulge in a delicious pizza, get your pawfect pooch groomed and see if they have what it takes to win a class at the fun dog show run by Oakwood Dog Rescue!

Experience the thrill of the 35ft long bungee run and see if you can beat your opponent, get a spring in your step on the bouncy castle, or let toddlers explore the inflatable play area.

You will be able to interact with adorable animals at the petting zoo, get creative with the face painter, indulge in sweet treats like candy floss, and cool down with ice cream. Plus, unleash your creativity in the craft and large games zone and much more in With so much to offer, this event promises a day of fun and excitement for the community and the whole family. With free entry on the day, you would be nuts to miss it!

If you or anyone you know would like to volunteer to help on the day please contact us to discuss this with Jen from the office team.

We are still in search of a worthy cause to donate the funds raised to if you or someone you know has any suggestions for a charity or local project to donate the proceeds of the event to please contact jenny@nccn.org.uk

store!

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WHAT 3 WORDS

Describing location can be tricky because street addresses lack precision, especially when pinpointing specific spots like building entrances, which can complicate the task of finding places when out in the community and potentially hindering accurate instructions when seeking

emergency services.



To help NCCN are going to be introducing 'What 3 Words' within care plans to help locate the service users properties with more ease.

To download the app you can scan the QR code or download it via the Apple App Store or on Google Play.

If you require any support with downloading or using the app please don't hesitate to contact us!

HOLIDAY REQUESTS

Please ensure to seek approval from your area care coordinator for your annual leave requests before making any holiday bookings. This precaution is necessary because there might be other staff members already on leave, potentially leading to the denial of your holiday request.

WELCOMING STAFF AND SERVICE USERS FROM WOLDS AND COAST

We are thrilled to announce the expansion of our services, to welcome a the team and service users from Wolds and Coast a Learning Disabilities Independent Supported Living provision in the Bridlington area. We recognise that change can bring both excitement and challenges, we are committed to supporting everyone through this transition. We are excited about the opportunities this expansion brings and yet our priority is to deliver compassionate care, respect, and dignity to all and a smooth integration process for all involved.

REFER A FRIEND

Don't forget you can earn money to add straight into your wages through the Care Friends app. Unlike the normal refer a friend program you get rewards for every step of the process and you choose when you cash them straight into your payroll.





SERVICE USER QUESTIONNAIRES

It's that time of year again where we send out questionnaires to a selection

of service users to review their service. If you notice them at the houses, please can you encourage/support them to complete and return them to allow us to continue to develop and improve the service.



HELP US IMPROVE!

We believe in the power of feedback to drive positive change and enhance the employee experience. Your insights matter greatly to us, and we would be grateful if you could take a moment to share your thoughts about working with us on Indeed.

To leave your review, simply click on the following link: Review us as an employer on Indeed! - then select the 'Review this Company' button.

Your review will not only assist us in refining our workplace culture but also help potential future team members gain insight into what it's like to work here.

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Are you interested in developing your knowledge further by pursuing a Level 3 qualification in Adult Health and Social Care? Or have you identified any training which you feel would benefit you in your role outside of the mandatory training we offer? If so, we would love to support you on this journey!

Please contact us for more information on how you can improve your skills and knowledge

GOOD LUCK COLLEEN

May will see us saying goodbye to our training manager, Colleen!

Thank Colleen for her hard work and wish her well in her future endeavors!



MAY'S BRAIN TEASER BONANZA

- 1. A red house is made from red bricks. A blue house is made from blue bricks. A yellow house is made from yellow bricks. What is a greenhouse made from?
- Find the hidden hedgehog



If you can answer all the questions correctly and be the first person to email jenny@nccn.org.uk with all the answers you could win a £20 Amazon voucher!

- 3. What can I see once in a minute, twice in a moment, and never in 1.000 years?
- 4. What are the next two letters in this? W, A, T, N, T, L, _, _
 - a) T, N
 - b) A, W
 - c) I, T
- 5. What question can you never answer "yes" to?

ANSWERS FROM THE LAST EDITION

1

2.

3.

The odds are against us

The good the bad and the ugly

Head for cover

4.

6.

Two Peas in a pod

5.

Big fuss over nothing

Missing U

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